



- network of fast turnaround, quality repairers with:
 - significantly reduced overall repair cycle time
 - guaranteed service levels of 7, 10 or 12 days (for an average repair)
 - actual result of 4-6 estimated hours/day/repair
 - membership by achieving/maintaining above performance levels



- largest independent fleet management company in UK providing:
 - maintenance management
 - accident management
 - Masterserve nationwide repair network
 - remote visual inspection of vehicle damage
 - management of work-related road safety
 - full range of support services



**Cut claim times by 75%!
Save up to £1000 per claim!**

For further information and to start gaining the benefits from this service contact:



Tel 0844 800 5626
www.claims-advantage.com





Reduce the overall cost of claims and increase customer satisfaction

The Claims Advantage service

- provided by Bodyshop Alliance and Fleet Support Group
- unique service cuts claims costs by 50-75%
- reduces overall duration with a guaranteed 7, 10, or 12 day claims cycle (for an average repair)
- saves £400-£1000 per claim (excluding personal injury claims)

Insurer benefits

- improved/reduced resource utilisation based on fewer open claims at any one time
- improved customer service and enhanced retention
- lower cost of providing non-fault replacement vehicles
- reduced risk of Personal Injury claims

Fleet benefits

- reduced repair downtime
- higher fleet utilisation
- lower replacement vehicle costs
- potential for much reduced 3rd party intervention costs with:
 - lower Personal Injury claims risk
 - reduced exposure to 3rd party hire car costs



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